



TERMS & CONDITIONS FOR PESTICIDE RESIDUE TESTING SERVICE

1. Application of these Terms

- 1.1 These terms and conditions ("Terms") apply to each agreement (an "Agreement") for the provision of a pesticide residue testing service ("Testing Services").
- 1.2 The parties to each Agreement are Australian Wool Testing Authority Ltd ("AWTA Ltd" or "we") and the Client ("you").
- 1.3 Any order which you place with us or receipt by you of test results constitutes notice and acceptance of these Terms. We must agree in writing to any additional or different Terms.

2. Requesting a Testing Service

- 2.1 Testing Services can be requested at the time of coring for an IWTO Greasy Wool Core Test Certificate or post sale. In either case, these Terms will apply.
- 2.2 Where AWTA Ltd does not have any or sufficient sample material to conduct the Testing Services, AWTA Ltd will re-core the relevant bales to provide sufficient material to conduct the Testing Services. Where we re-core the bales, a Re-coring/Sampling fee will be levied and charged in accordance with the then current AWTA Ltd's fees for "Machine Core Sampling/Machine Grab Sampling".

3. Entire Agreement

- 3.1 Clause 3.2 shall not apply to a Consumer as defined in the Australian Consumer Law (ACL) or as defined where the ACL is applied as a law of a State or Territory.
- 3.2 Unless agreed in writing, these are the only Terms that apply to each Agreement between us for the provision of Testing Services.
- 3.3 These Terms supersede and exclude all prior and other discussions, representations and arrangements relating to the Testing Services.
- 3.4 Where you are not a Consumer, these Terms will apply to the exclusion of all other terms and conditions for the provision of the Testing Services.
- 3.5 We may amend these Terms at any time by notifying you, including in any one or more of the following ways:
 - (a) printing the amended Terms and supplying them to you with a quotation;
 - (b) referring to the amendments and/or printing the amended Terms in a newsletter or Fees List; or
 - (c) posting the amended Terms on our website (www.awta.com.au).

Your continued use of our Testing Services after such notice will constitute acceptance of the amended Terms.

4. Warranties, Guarantees and Liability

- 4.1 (i) Where you are a Consumer as defined by the ACL, our Services come with guarantees that cannot be excluded under the ACL. For major failures with the Services, you are entitled:
 - (a) to cancel your Service contract with us; and
 - (b) to a refund for the unused portion, or to compensation for its reduced value.
- (ii) You are also entitled to be compensated for any other foreseeable loss or damages. If the failure does not amount to a major failure, you are entitled to have problems with the Service rectified in a reasonable time and, if this is not done, to cancel your contract and obtain a refund for the unused portion of the contract.
- 4.2 The benefits to Consumers given by the warranty are in addition to other rights and remedies of the Consumer under a law in relation to goods or services to which the warranty relates and that cannot be excluded.
- 4.3 Other than the guarantees and warranties contained in clause 4.1, and those that cannot otherwise be excluded by law, all warranties and guarantees expressed or implied by statute, common law, equity, trade, custom or usage or otherwise in relation to the provision of the Testing Services, are expressly excluded.

4.4 To the full extent permitted by law and notwithstanding anything else contained in these Terms, we exclude all liability whatsoever and howsoever caused arising out of or in any way connected with the Testing Services including without limitation for any loss of profits, loss of business revenue, failure to realise expected profits or savings, overhead costs, loss of goodwill, loss of reputation, loss of value in any intellectual property, damages or liquidated sums payable pursuant to other agreements, other economic losses or any consequential or indirect losses of any kind.

4.5 In the event of any finding of liability against us by a court of competent jurisdiction for damages incurred by you where clause 4.4 is held not to apply, you agree to the full extent permitted by law, to limit any award for damages, in law or equity, to the fee charged to you or claimed by us for the provision of the Testing Services.

5. Testing Results

5.1 You acknowledge that a test report applies only to the sample tested and is intended to provide you with guidance information only and not for use in commercial transactions.

5.2 AWTA Ltd is not liable for any claim which may arise from any person acting on information contained in the test report, including, without limiting the generality of this clause, any claim arising in respect to the Eco-Label scheme. You agree to indemnify us and our officers, employees and agents against any loss or liability (including reasonable legal costs and expenses) arising from the possession, reliance upon and use of a test report by a third party.

5.3 You must not:

- (a) alter or allow alteration of test reports; or
- (b) reproduce or allow the reproduction of test reports except in full.

5.4 We disown all responsibility to any party in relation to a test report which has been altered.

6. Fees

6.1 We will calculate the fee according to:

- (a) the then current AWTA Ltd Raw Wool Testing Fees list and any additional fees set out on our Pesticide Residue Analysis Test Request form; or
- (b) contract fees agreed with you for non-standard Testing Services.

6.2 You must pay the fees within 30 days of the end of the month in which our invoice is issued, unless we have agreed in writing to some other arrangement. We may charge interest on overdue invoices in the amount fixed from time to time under the Penalty Interest Rate Act (1983)(Vic) and recover all reasonable legal costs and expenses we incur in effecting recovery of any outstanding monies.

6.3 All payments must be made in Australian dollars unless otherwise agreed.

6.4 If you exceed our payment terms, we may refuse to conduct further testing for you and any related party until payment methods are arranged and agreed between us.

7. Taxes

7.1 You must pay any tax, levy or impost imposed on the Testing Services provided under an Agreement, including but not limited to any goods and services tax, in addition to our fees at the same time that you pay our fees.

8. Delay in Meeting Service Level

8.1 We will aim to post or transmit the test report to you within 7 business days after receiving your instructions and samples into our laboratory.

8.2 While we will make all reasonable endeavours to meet this service level, we cannot guarantee that we will do so. We are not liable for any loss arising from delay in meeting this service level.

9. Liability

9.1 You acknowledge that we have not made any statement or other representation, not expressly stated in these Terms, which has induced you to enter into an Agreement.

9.2 You acknowledge (subject to any limitation imposed by the ACL) that you rely on all results provided by us in connection with a Testing Service at your own risk.

9.3 No Claim in respect to the supply of the Testing Services may be made unless we receive a substantiated written Claim at the address provided in clause 20 within 30 days from our completion of the supply of the Testing Services. The Claim shall specify in detail the matter which gives rise to the Claim, the nature of the Claim and shall include all relevant supporting material. You are responsible for your expenses in making any Claim.

9.4 "Claim" means a claim, action, suit, proceedings or demand made against us, however it arises, whether on a representation, in tort, for negligence, under a statutory provision (including the ACL and where the ACL is applied as a law of a State or Territory) or under a contractual term implied by statute or otherwise and whether it is present or future, fixed or unascertained, actual or contingent.

10. Dispute Resolution

10.1 The parties must attempt to resolve any dispute as quickly as possible. However, if such dispute is not resolved within 20 business days of notification by one of the parties to the other of the particulars of the dispute, before issuing proceedings at court, either one of the parties may refer the dispute to mediation, administered by the Australian Commercial Disputes Centre in accordance with its guidelines for commercial mediation. Each of us must bear our own costs of the mediation.

10.2 Should the matter be referred to mediation under clause 10.1, neither one of the parties may commence court proceedings concerning a matter in dispute unless the matter has not been resolved within 90 days of the referral.

10.3 AWTA Ltd shall in any event be discharged from all liability whatsoever in connection with the supply of the Testing Services unless suit is brought within six (6) months from the completion of the supply of the Testing Services.

11. Indemnity

11.1 You must at all times indemnify us and our officers, employees, contractors and agents ("those indemnified") against any loss or liability (including reasonable legal costs and expenses) arising from any proceedings or debt recovery actions against those indemnified where such loss or liability was caused by:

- (a) a breach by you of an Agreement;
- (b) incurred by those indemnified in enforcing any rights under an Agreement with you; or
- (c) a Claim or liability arising from the possession of, or the acting upon a report by a third party.

12. Termination

12.1 Without limiting the generality of any other clause in these Terms, we may cease to fulfil work in progress or refuse to commence new work for you if you are in breach of any term of an Agreement.

13. Force Majeure

13.1 The Testing Services may be totally or partially suspended by us during any period in which we may be prevented or hindered from testing, delivery or supply through any circumstances outside our reasonable control or where such testing, delivery or supply is rendered materially more expensive by such circumstances.

13.2 Circumstances beyond our reasonable control shall include without limitation, strikes, and other industrial action affecting AWTA Ltd, inability to obtain any necessary materials or inputs, equipment, facilities or services on usual terms, power or water shortage, accidents or breakdowns of plant, machinery, software, hardware or communication facilities.

13.3 We shall not incur any liability to you in respect of such suspension.

14. General

14.1 If part or all of any provision of these Terms or their application to any person or circumstance is illegal or unenforceable, the provision will be interpreted so as to ensure it is not illegal or unenforceable. If any provision or part of it cannot be so interpreted, the provision or part of it will be severed from these Terms and the remaining provisions of these Terms continue in force.

14.2 Where you comprise two or more persons, an Agreement or obligation to be performed or observed by you binds those persons jointly and each of them severally.

14.3 A reference in these Terms to a "business day" is a reference to a day other than a Saturday, Sunday or public holiday in the State the Testing Services will be performed and a reference to "business hours" is a reference to the hours between 9.00am and 4.30pm on a business day.

15. Sub-contracting

- 15.1 We may, after notifying you, sub-contract all or part of the Testing Services to an external laboratory. These Terms (except this clause) apply to Testing Services sub-contracted as if we had performed all of the Testing Services ourselves.

16. Use of Information

- 16.1 We retain copyright in all material produced in the performance of the Testing Services. We reserve the right to use and disseminate the analytical results and information derived therefrom howsoever we see fit, save that we will ensure that it does not identify you or the relationship between you and the analytical results.
- 16.2 We retain any intellectual property rights incorporated or comprised in any material created by us or on our behalf in the course of providing any Testing Service and we may use such material for any purpose.
- 16.3 Information submitted to us with your sample may be stored and used by us for the purpose of managing our business. This information will only be used in relation to the operation of the business or as may be required by law.

17. Sample Material

- 17.1 All sample material remaining after testing becomes our property which we may use in any way.

18. Governing Law

- 18.1 These Terms are governed by the laws in force in Victoria and you and us each submit to the non-exclusive jurisdiction of the courts of that State. If any part of these Terms are rendered ineffective, void, voidable, illegal or unenforceable, that part shall be severed therefrom and these Terms shall be read and construed for all purposes as if that part were not contained therein.

19. Waiver

- 19.1 Our failure to act with respect to a breach by you or others does not waive our right to act with respect to subsequent or similar breaches.

20. Contact Details

Address: 24 Robertson Street, Kensington, VIC 3031
Telephone: (03) 9371 2100
Email: lab.mel@awta.com.au